



VOICES
IN ACTION

NOTHING ABOUT US, WITHOUT US 2019

Conference 2019
Evaluation Report

create
FOUNDATION

OVERVIEW

ABOUT THE CONFERENCE

CREATE held its fourth international conference, *Voices in Action* at the Melbourne Zoo from 14 – 16 November 2019. The theme of this year's conference was *Nothing About Us, Without Us*. Those famous words ring so true with the purpose of CREATE as we strive to put children and young people at the centre of the discussion on how to improve the care system.

The overall purpose of *Voices in Action: Nothing About Us, Without Us* was to provide an international forum for young people with a care experience to learn and grow, build self-confidence, and to connect with their peers and those working within the system. The collective aim is to enhance community awareness and to reduce the stigma associated with having a care experience, and to provide young people an avenue to feel empowered, informed, and to have a say and be heard.



The 2019 *Voices in Action* conference provided an in-depth exploration of three key issues identified by children and young people with a care experience as fundamental to improving the out-of-home care system. The conference format featured a daily keynote address from inspirational thought leaders in the care system, followed by a series of interactive, workshop style sessions focused on applying the insights of young people, carers and professionals to some of the key issues facing our sector.

These sessions included presentations from sector-acclaimed experts, interactive discussions, workshops, and sessions facilitated by CREATE

Young Consultants. New to our conference this year are our 'Advocacy in Action' sessions, focused on all conference delegates discussing what we can do together and individually to create a better care system.

As the national consumer body for children and young people with an out-of-home care experience, CREATE's mission is to create a better life for children and young people in care. 2019 is CREATE's 20th anniversary year and this presents a fantastic opportunity to reflect on our work to ensure the voices of children and young people are at the core of advocacy to improve the sector. CREATE play a pivotal role in the out-of-home care sector and we are proud of the impact of our work for children and young people with a care experience over our 20 years.

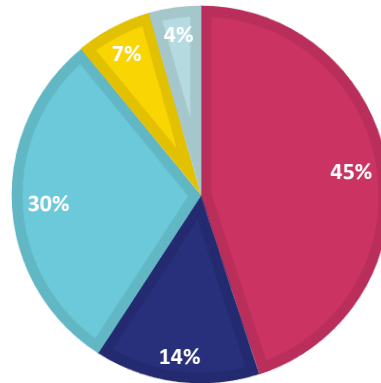
CREATE recognises the strengths, skills and resilience of all children and young people with an out-of-home care experience and hopes this conference, through participation, will help them towards reaching their full potential.

REGISTRATIONS

TOTAL REGISTRATIONS

Young People	Carers	Professionals	Day Registration	Staff	TOTAL
247	78	164	36	24	549

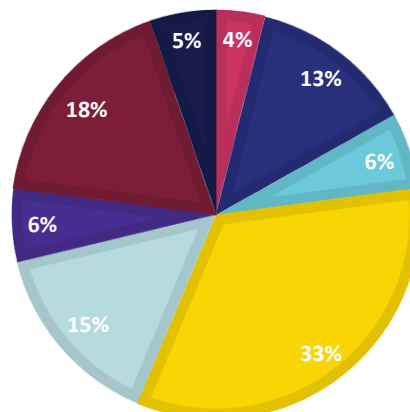
■ Young People ■ Carers ■ Professionals ■ Day Registration ■ Staff



AUSTRALIAN STATE AND TERRITORY ATTENDANCE

ACT	NSW	NT	QLD	SA	TAS	VIC	WA
20	67	31	172	77	30	91	27

■ ACT ■ NSW ■ NT ■ QLD ■ SA ■ TAS ■ VIC ■ WA



COUNTRY OF ORIGIN

Australia	New Zealand	Hong Kong	Scotland	England
515	22	9	2	1



CULTURAL PARTICIPATION

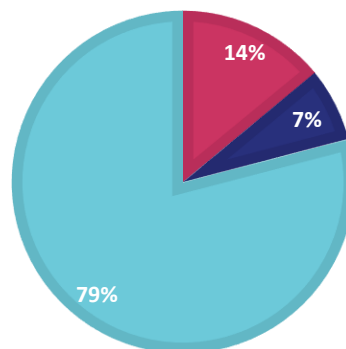
Participants identifying as Aboriginal and/or Torres Strait Islander

Young People	Carers	Professionals	TOTAL
62	5	10	77

Participants identifying with another culture

Young People	Carers	Professionals	TOTAL
17	1	20	38

■ Aboriginal and Torres Strait Islander
 ■ Identify with other culture
 ■ Remaining delegates



GOVERNMENT SUPPORT

CREATE secured funding from state and territory governments early on in planning which allowed a greater amount of time for planning and organisation of young person grants. The funding that is obtained from state and territory governments is used exclusively to fund and support young people to attend our conference by paying for flight, accommodation and registration costs.

CREATE opens up the grant application process to any 12 – 25 year old who has had a statutory care experience. A panel selects the successful recipients, and all travel and planning is coordinated and booked internally by CREATE staff.

GRANT RECIPIENT ATTENDANCE BREAKDOWN

	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	TOTAL
YP	5	17	13	26	12	5	15	16	104
Carer	0	4	4	3	3	0	4	1	19
Caseworker	0	5	6	2	2	1	0	2	18
TOTAL	5	26	23	31	17	6	19	19	141



SPEAKERS AND PANEL MEMBERS

PLENARY PRESENTERS		
Name	Organisation	Position
Ash Potter	CREATE Foundation	Young Consultant - MC Plenary
Caine Wild	First Step Wild, England	Director
Callum Lynch	Who Cares? Scotland	Young Advocate
Darcy Garrett	CREATE Foundation	Young Consultant
Gregory Nicolau	Australian Childhood Trauma Group	Founder, CEO, Consultant Psychologist
Jan Owen	Foundation for Young Australians	Chief Executive Officer
Dr Joseph McDowall	CREATE Foundation	Executive Director, Research
Keyarnee Schaefer	CREATE Foundation	Young Consultant
Luke Tempany	Churches of Christ in Queensland	Strategic Manager - Business and Strategy
Megan Mitchell	Australian Human Rights Commission	National Children's Commissioner
Tracie Shipton	Voyce, NZ	Chief Executive Officer

BEST PRACTICE FORUM		
Name	Organisation	Position
Amy Pagano	Life Without Barriers	Program Manager, Next Step After Care
Andrew Cummings	ACT&C	Director
Caroline Brown	Key Assets	State Director
Jemma Wood	Anglicare, NT	Operations Manager Youth Support & Develop
Jenny Glare	Mackillop Family Services	General Manager Heritage & Information Service
Kate Martin	Churches of Christ in Queensland	Strategic Manager - Program and Operations
Kiri Milne	Oranga Tamariki—Ministry for Children, NZ	General Manager, Voices of Children
Lauren Oliver	Berry Street	Y-Change Project
Leah Bibik	Premier's Youth Initiative	Team Leader
Linda Harrison	Children and Families Division DHHS (VIC)	Principal Project Officer
Mary McKinnon	Life Without Barriers	Executive Director Practice and Quality
Nora Goodbourn	Relationships Australia, SA	Community and Development Project Officer
Penny Hood	Barnardos, NSW	Executive Manager People & Practice
Sam Champion	Youth Affairs Council, VIC	Participation & Development Coordinator
Sarah Ashton	Oranga Tamariki—Ministry for Children, NZ	Business Lead Transitions
Sharon Howie	OzChild	Team Leader
Sonya Pringle-Jones	Communities Tasmania	Child Advocate: Out of Home Care
Tricia Murray	Wanslea Family Services	Chief Executive Officer

PANEL DISCUSSION		
Name	Organisation	Position
Andrew Johnson	Office of the Advocate for Children and Young People, NSW	Advocate for Children and Young People, NSW
Bobby Jo Burnett	Who Cares? Scotland	Young Advocate
Brian Babington	Families Australia, ACT	Chief Executive Officer
Bella Ogier	CREATE Foundation	Young Consultant
Cheryl Vardon	Queensland Family & Child Commission	Chief Executive and Principal Commissioner
Colin Pettit	Commission for Children & Young People, WA	Commissioner for Children & Young People
Colleen Gwynne	Commission for Children & Young People, NT	Commissioner for Children & Young People
Crystal Vanderwolf	CREATE Foundation	Young Consultant
Dylan Williams	CREATE Foundation	Young Consultant
Emily Paul	CREATE Foundation	Young Consultant
Greg Rolan	Monash University, VIC	Research Fellow
Janet Schorer	Office of the Children's Guardian, NSW	Children's Guardian
Joanne Evans	Monash University, VIC	Associate Professor (Research), Community Org & Social Informatics
Jodie Griffiths-Cook	Human Rights Commission, ACT	Commissioner for Children & Young People
Jonathan Finch	OzChild	Director of in Home Care
Dr Joseph McDowall	CREATE Foundation	Executive Director, Research
Julie Rothall	Anglicare, NT	Manager, Moving On Service
Justin Mohamed	Commission for Children & Young People, VIC	Commissioner for Aboriginal Children & Young People
Katie Hooper	Foster Care Association of Victoria	Former Chief Executive Officer
Lakiesha Cummings	Voyce, NZ	National Youth Council Member
Leanne McLean	Commission for Children & Young People, TAS	Commissioner for Children & Young People
Liana Buchanan	Commission for Children & Young People, VIC	Principal Commissioner
Linda Smith	Churches of Christ in Queensland	Regional Manager
Luke Twyford	Department of Children & Families, NT	Executive Director Strategy & Policy
Mary McKinnon	Life Without Barriers	Executive Director Practice and Quality
Matthew Armstrong	Department of Child Safety, Youth & Women, QLD	Practice Leader, Central Queensland
Michael Perusco	Berry Street	Chief Executive Officer
Michelle Van Doorn	OzChild	National Executive Director of Services
Nathan Jaquiere	Otago University, NZ	Professional Practice Fellow
Nicholas Davies	CREATE Foundation	Young Consultant
Nicola Atwool	Otago University, NZ	Associate Professor, Social Work Programme
Nicola Jeffery	CREATE Foundation	Young Consultant Panel
Paul McDonald	Anglicare, VIC	Chief Executive Officer

Penny Hood	Barnardos, NSW	Executive Manager People & Practice
Queenie Willet	CREATE Foundation	Young Consultant
Robyn Miller	Mackillop Family Services	Chief Executive Officer
Simone Czech	Family & Community Services, NSW	Executive District Director, South Western Sydney District
Sonja Brown	CREATE Foundation	Young Consultant
Sonya Pringle-Jones	Communities Tasmania	Child Advocate: Out of Home Care
Steve Kinmond	Association of Children's Welfare Agencies	Chief Executive Officer
Tameka-Jane Kelleher	CREATE Foundation	Young Consultant
Teniel Ross	CREATE Foundation	Young Consultant
Toni Cash	Department of Child Safety, Youth & Women, QLD	Manager
Tricia Murray	Wanslea Family Services	Chief Executive Officer



KEY HIGHLIGHTS

PROGRAM AND VENUE

For our Voices in Action 2019 conference we decided to implement a different approach to both the program format and choice of venue. Previously all other conferences had been hosted at traditional Convention Centres and the program format for each conference day had been similar, with speakers talking about a broad range of topics. In 2019 we changed strategies and booked Melbourne Zoo as our venue and altered the program format after reviewing feedback from our previous conferences.



Hosting our event at Melbourne Zoo provided CREATE more flexibility with our planning and program, and the benefit of having it at the Zoo was an added attraction to our delegates, and may have been a contributing factor in increased delegate numbers. However with some benefits it did bring some challenges which included having a limit on the number of registrations due to room capacity, and also the distance between rooms. Saying that the feedback from delegates skewed more towards positive than negative feelings towards the choice of venue.

In regards to the program we commenced each day with the plenary as per previous years, which sees all participants in the one auditorium hearing addresses from inspiring keynote speakers. The program then broke off into three different streams/topics, which were identified by our young people as important issues from our research. The three key topics included:

1. Transition from Care *"Where do I go now?"*
2. Decision Making and Participation *"It's my life and I deserve to have a say"*
3. Complaints and Record Keeping *"Listen to me when something's not right"*

Each stream was kicked off by a panel of experts in that field, including young people, and was then followed by a workshop session, and then a best practice forum. The same format was mirrored on day two, and on day three (as well as having the plenary session) the program broke off again into the three streams which included 'Hot Topics' and 'Advocacy in Action' sessions as below:

Hot Topics

1. Identity and culture for Aboriginal and Torres Strait Islander children and young people in care
2. Placement Information for Children and Young People
3. Priority Access to Housing

Advocacy in Action

1. Transitioning from Care
2. Participation and Decision Making
3. Complaints and Record Keeping

As well as the panels, workshops, and best practice forums, we had art and song writing workshops that were exclusively for young people. For the art workshops we had Dean Rankine – Simpsons cartoonist, and also the team from Living Arts - Life Without Barriers in South Australia facilitated the creation of an art masterpiece that was presented at the closing plenary. The song writing workshop we secured Musicians Making a Difference to help the young people film and create their own song.



Our plenary speakers were all engaging and provided thought-provoking presentations. A standout in our plenary speakers were both Callum Lynch, Who Cares Scotland Young Ambassador, and Caine Wild, First Step Wild Company Director. Callum’s speech was heartfelt and passionate and described intimate details about his life in care and how he has overcome adversity. His speech resonated with almost everyone in the room and he was commented on several times as being a highlight in delegate feedback. Caine’s speech too was a favourite with the crowd and explored his journey in kinship care and how a trip to Australia with CREATE helped change the course of his life.



ADVOCACY IN ACTION SESSION HIGHLIGHTS

Transition from Care

The purpose of this session was to engage participants in creating advocacy resources which will help to achieve CREATE's Strategic Plan goal; *young people have the right to have a placement supported within the care system until 21 years.*

Between 70 and 80 participants took part in this session, where young people, workers and carers were given the opportunity to take part in advocacy themselves across three main stations; letter writing, shared artwork and photo/video statements. Participants particularly took to the shared artwork and letter writing statements and many moving photo statements were also made.

As a result of this work almost 50 letters were written to state and territory Ministers on the issue of extending the support provided by the care system. The photo material and artwork will now be utilised in CREATE's future advocacy work through social media and reports.



Participation and Decision Making



At the participation and decision making session delegates were asked to reflect on the previous 2 days; Panel, Workshop and Best Practice sessions. The audience were introduced to 4 characters (a young person in care, a foster carer, a worker and a decision/policy maker) with each table assigned one of these characters. Participants were asked to go through an empathy mapping exercise (walk in the shoes of this person).

A question was then put to the audience - *if participation and decision making was working well and is an established practice what would*

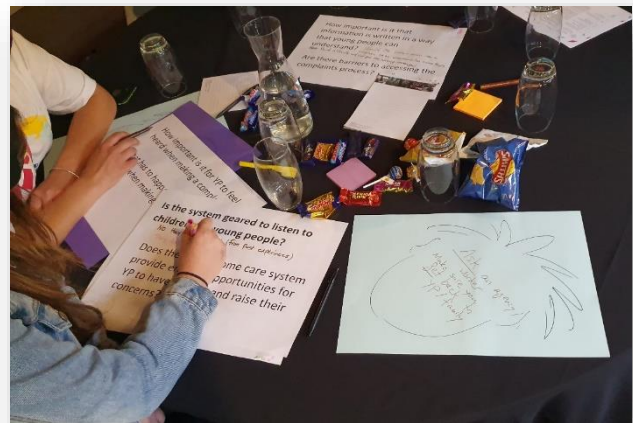
these people, be seeing, hearing and feeling? The group was then asked to list the responsibilities that their character had in making participation and decision making work.

The group was then asked to write down the 5 priority responsibilities on to pieces of fabric. The fabric was colour coded for young people, carer, worker and decision maker. The responsibilities were written onto the fabric so that they can be collated into a visual representation, that it is everyone's responsibility to embed the practice of young people actively participating and being involved in decision making around their lives.

The work at the conference will assist in informing a recommended Guide into Participation and Decision Making.

Building Blocks of a Complaints System (Feedback, Compliments and Complaints)

This session considered components of a good complaints process, and the need for all components to be in place for a good response to young people. The different forms of complaints were noted (from the very serious through to those also impacting daily life), and the context of the Royal Commission into Institutional Responses to Child Sexual Abuse in Religious Institutions was given as an example of what was needed because people in systems and institutions were not listening. This session was not about addressing individual concerns but about how we can name what can be improved into the future because of what is not working now for young people.



Setting: Tables were set up to with the four components of a complaints process: knowing, accessing, listening and acting. Each table had a number of young people, agency workers, carers and advocates discussing the components and recording them as part of the system, against set questions on the tables. The UNCROC Rights of the Child (from the Big Banter) and Standards for OOHC were on tables and posted on windows. Each state and territory complaints contact information (web and phone) was available on tables as a handout. Outlines of HEADS representing Knowing and Accessing, HEARTS representing Listening, and HANDS and FEET representing Acting were also on tables.

Process: Facilitators encouraged discussion on the set questions on tables and young person's views were recorded. Attendees were invited to stand up with their notes and outlines and form a circle. All young people in the room participated and a small number of carers stood with them – with advocates and workers listening to what young people had to say.

Follow Up: The attendees were informed that the handout was available, all information gathered demonstrated how young people need to know about how to access the systems in each state, and that

CREATE would build more information into the website to help young people access. This would include links to how to make a complaint and the supports available.



20TH BIRTHDAY DINNER EVENT

Another change to our format was also seen in our Friday evening dinner event. Rather than hosting a formal sit down dinner, we held a ‘party style’ celebration. The evening provided a chance to enjoy new friendships that had been formed, and also celebrate CREATE’s 20th Birthday.

The evening was hosted by our MC, Kayla, a Young Consultant from South Australia, and entertainment was provided by Young Consultant, Terry, from Queensland giving a rap performance and DJ Kyro providing upbeat tunes for all our delegates to join in on some dancing. The animal themed evening was a roaring success and focussed on our young people being able to have a good time.

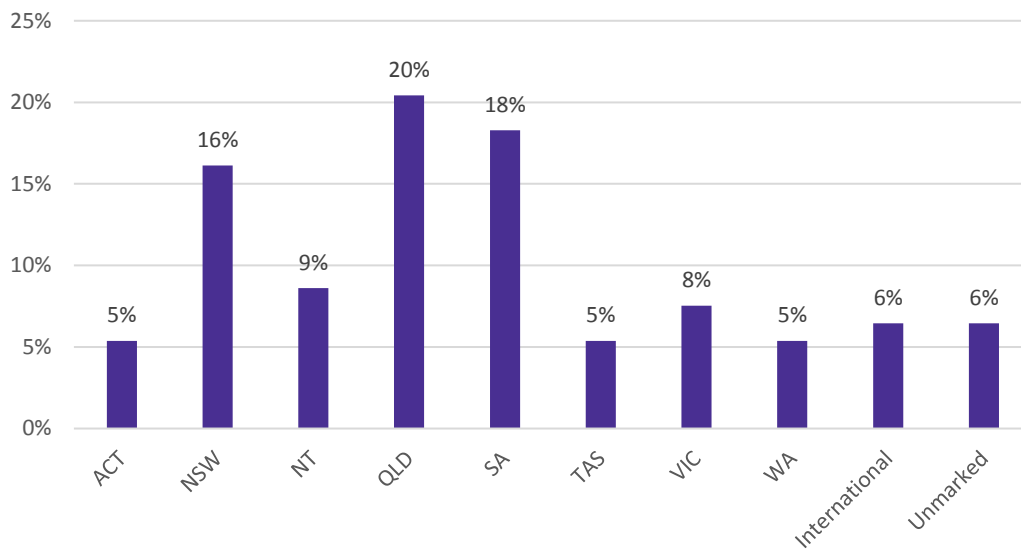


DELEGATE EVALUATION AND FEEDBACK

CREATE developed two separate forms for delegates to capture feedback, and to help gauge the success of the conference. One was specifically for young people, and one for all other delegates (carers, workers, researchers).

YOUNG PERSON EVALUATION RESULTS

93 young person delegates completed the evaluation survey, with the following breakdown by location:



The below table provides the questions asked within the survey and their results:

Survey Question	Responses		
I think attending this conference helped me feel more connected to others with a care experience	Strongly Agree	52%	85%
	Agree	33%	
I think by attending this conference I have learned more about what CREATE does to advocate for a better care system	Strongly Agree	50%	93%
	Agree	43%	
As a result of the conference I feel more confident to share my views	Strongly Agree	41%	86%
	Agree	45%	
I think that at this conference children and young people had many opportunities to be involved	Strongly Agree	55%	87%
	Agree	32%	
I think ideas shared at this conference will help improve the care system	Strongly Agree	50%	93%
	Agree	43%	

Further to this, young people provided positive insights into their overall experience of the conference which further strengthen the response results:

“The best thing was that young people were able to have their say and get involved with important people who are making decisions about their lives”

“I really liked being given a platform to share my opinions and thoughts”

“I liked the activities and how the people can communicate with each other and share their story and the animals”

“I appreciated the fact you can/could speak your mind on matters that are concerning in the care system”

“Getting to hear that there is actually so much more people advocating for kids in care and trying their best to try and improve the care system was the best”

“I am honestly so lucky to be able to attend the conference. I've been to all 4 and each time I feel so empowered as a young person”

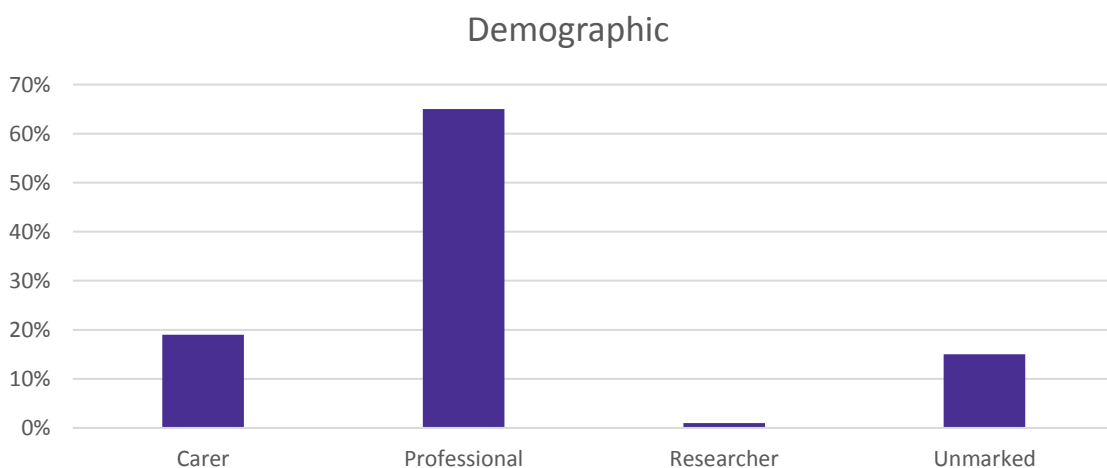
“All the knowledge and experienced people I get to meet and listen to is my favourite thing. The conference is the one place I feel at home”

“I loved the feeling of involvement and the feeling that I finally had a voice”

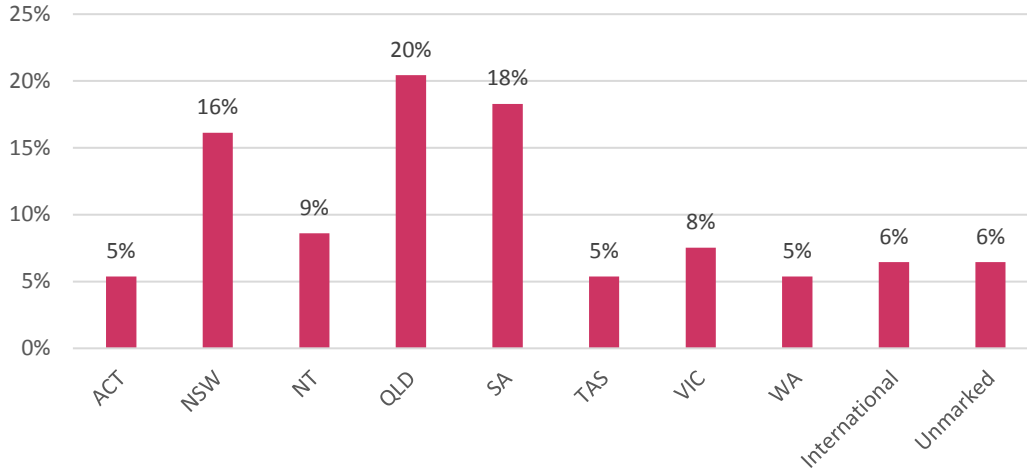
“The best thing is that young people's voices are being heard”

PROFESSIONAL EVALUATION RESULTS

95 carers, workers and researchers completed the evaluation survey, with the following demographics:



Location



The below table provides the questions asked within the carer/worker/professional survey and the results:

Survey Question	Responses		
I think attending this conference helped children and young people connect to others with a care experience	Strongly Agree	60%	94%
	Agree	34%	
I think people attending this conference would have a better understanding of what it means to have a care experience	Strongly Agree	53%	94%
	Agree	41%	
This conference has contributed to my knowledge of how to support young people with a care experience	Strongly Agree	39%	86%
	Agree	47%	
This conference gave me a chance to hear the voices of young people	Strongly Agree	52%	96%
	Agree	44%	
I think that at this conference children and young people had many opportunities to be involved	Strongly Agree	50%	85%
	Agree	35%	
I think the ideas shared at this conference will help improve the out-of-home care system	Strongly Agree	40%	86%
	Agree	46%	



The following insightful feedback was provided along with the survey:

“It was a very memorable experience . What power young people have when they tell their stories. It was very moving to hear them speaking up”

“Thanks CREATE to create this chance for me to discuss how to improve our service. The voice of young consultants is so touching and powerful in further advocacy”



“The stories and experiences shared by young people is the best. The ‘real world’ sharing will lead to ‘real world’ solutions”

“Young people looked happy, proud & engaged. The conference was TRANSFORMATIVE”

“The best thing is hearing young people discussing their care experience together free from judgement or stigma and supporting one another by sharing similar experiences”

“Direct, uncensored voices of experience and empowerment, confidence, individuality of those voices being supported is truly the best”

“I enjoyed the shared space that both young people, carers and professionals can use to discuss and brainstorm”

“What is great is seeing young people have confidence & autonomy to speak to CEOs & decision makers”

“It was such an amazing experience watching all the young people engage and be inspired by the speeches and stories of their peers. Hands down the most moving and impactful event I’ve ever been to!!! I came back so motivated to continue the great work we’re doing to improve outcomes for young people with care experiences”



CONCLUSION

CREATE are honoured and privileged to have hosted our fourth international conference *Voices in Action: Nothing About Us, Without Us*. It is clear that all the insights provided by our young delegates throughout the three day event were invaluable. To have young people assisting other young people to participate and have their voices truly heard was an outstanding example of CREATE's ethos that participation is the cornerstone of best practice.

CREATE's small but dedicated team worked tirelessly over the last two years to ensure the event was a success, which was made evident in the evaluation results. We extend our sincere thank you to our Young Consultants who assisted in a multitude of tasks from planning, facilitating workshops and presentations, MC-ing, being Roving Reporters and more. The overall feedback has been unanimously positive, and it is clear that the conference has made an impact on delegates, that we believe will spark positive change to the out-of-home care system.

We look forward to hosting our fifth conference in Adelaide in 2021.



WITH THANKS TO OUR SUPPORTERS

THE VOICES IN ACTION CONFERENCE IS PROUDLY SPONSORED BY:



Churches of Christ (QLD)
DIAMOND SPONSOR



Australian Government
Department of Social Services

Department of Social Services
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SUPPORTING PARTNERS:

ACTTOGETHER

Community Services Directorate (ACT)

Department Child Safety, Youth and Women (QLD)

Territory Families (NT)

Department of Child Protection (SA)

Department of Health and Human Services (TAS)

Department of Health and Human Services (VIC)

Department of Communities – Child Protection and Family Support (WA)

9:00am	Registration Open				
	Leopard Lodge				
10:00am	MC Welcome				
10:05am	Welcome to Country				
10:20am	National Welcome - Ms Megan Mitchell; National Children's Commissioner				
10:25am	Young Person Address - Darcy Garrett; CREATE Young Consultant, WA				
10:30am	Welcome from CREATE Chief Executive Officer - Ms Jacqui Reed				
10:35am	Guest Speaker - Mr Gregory Nicolau; Chief Executive Officer, The Australian Childhood Trauma Group				
10:55am	Diamond Sponsor Address - Mr Luke Tempary; Strategic Manager, Churches of Christ (QLD)				
11:00am	Quick Break				
	Leopard Lodge	Rainforest Room	Bong Su	Picnic Pavilions 1-3	
	Panel Discussion Topic Number 1 - Transitioning from Care	Panel Discussion Topic Number 2 - Participation and Decision Making	Panel Discussion Topic Number 3 - Complaints and Record Keeping		
11:00am	<p>MC - Dr Joseph McDowall; Executive Director of Research, CREATE Foundation</p> <p>Ms Lakesha Cummings; National Youth Council Member, VOYCE Whakarongo Mai (NZ) Ms Katie Hooper; (Former CEO) Foster Care Association Victoria Mr Luke Twyford; Executive Director Strategy & Research, Territory Families (NT) Ms Cheryl Vardon; Chief Executive and Principal Commissioner, QLD Family and Child Commission Associate Professor Nicola Atwood; University of Otago (NZ) Mr Paul McDonald; Chief Executive Officer, Anglicare Ms Bobby Jo McCauly; Ambassador, Who Cares? Scotland Mr Nicholas Davies, CREATE Young Consultant</p>	<p>MC - Ms Liana Buchanan; Principal Commissioner, Commission for Children and Young People (VIC)</p> <p>Ms Linda Smith; Regional Manager, Churches of Christ (QLD) Ms Janet Schorer; Children's Guardian (NSW) Mr Michael Perusco; Chief Executive Officer, Berry Street (VIC) Mr Andrew Johnson; The NSW Advocate for Children and Young People Ms Colleen Gwynne; Commissioner for Children and Young People, Territory Families Dr Lisa J. Griffiths; Chief Executive Officer, OzChild Ms Mary McKinnon; Executive Director Practice and Quality, Life without Barriers Queenie Willlett, CREATE Young Consultant Mr Dylan Williams, CREATE Young Consultant</p>	<p>MC - Dr Brian Babington; Chief Executive Officer, Families Australia (ACT)</p> <p>Mr Matthew Armstrong; Practice Leader, Department of Child Safety, Youth and Women (QLD) Dr Joanne Evans; Associate Professor, Monash University (VIC) Ms Simone Czech; Executive District Director, Department of Family and Community Services (NSW) Mr Colin Pettit; Commissioner for Children and Young People (WA) Ms Toni Cash; Manager, Department of Communities, Child Safety and Disability Services (QLD) Ms Leanne McLean; TAS Commissioner for Children and Young People Ms Penny Hood; Executive Director People & Practice, Barnardos (NSW) Ms Bella Ogler, CREATE Young Consultant</p>	Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine	Song Writing with Musicians Making a Difference
12:30pm	Lunch				
1:15pm	Workshop Topic Number 1 - Transitioning from Care	Workshop Topic Number 2 - Participation and Decision Making	Workshop Topic Number 3 - Complaints and Record Keeping	Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine	Song Writing with Musicians Making a Difference
2:15pm	Afternoon Tea				
	Best Practice Forum Topic Number 1 - Transitioning from Care	Best Practice Forum Topic Number 2 - Participation and Decision Making	Best Practice Forum Topic Number 3 - Complaints and Record Keeping		
2:45pm	<p>MC - CREATE State Coordinator</p> <p>Ms Kiri Milne; General Manager, Oranga Tamariki Minister for Children (NZ) Ms Sarah Ashton; Programme Leader, Oranga Tamariki Ministry for Children (NZ) Ms Leah Bibik; Team Leader, Premier's Youth Initiative, Samaritans (NSW) Ms Nora Goodbourn; Project Officer, Relationships Australia (SA) Mr Andrew Cummings; External Consultant, CREATE Foundation</p>	<p>MC - CREATE State Coordinator</p> <p>Mr Sam Champion; Participation and Development Coordinator, Youth Affairs Council Victoria Ms Caroline Brown; Director, Key Assets Tasmania Ms Sharon Howie; Team Leader, OzChild Ms Linda Harrison; Principal Project Officer, Children and Families Division DHHS (VIC) Ms Mary McKinnon; Executive Director Practice and Quality, Life without Barriers</p>	<p>MC - CREATE State Coordinator</p> <p>Ms Sonya Pringle-Jones; Tasmanian Child Advocate Ms Penny Hood; Executive Director People & Best Practice, Barnardos Ms Jenny Glanz; General Manager Mackillop Family Services</p>	Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine	Song Writing with Musicians Making a Difference
3:45pm	Quick Break				
3:55pm	Launch of CREATE Foundation's Post Care Report!				
4:30pm	Close				

All sessions in yellow are exclusively for young people!
Please note: Dean's sessions are limited to 30 young people per session.

9:00am	Registration Open			
Leopard Lodge				
10:00am	MC Welcome and Re-cap of Day 1			
10:15am	Guest Speaker – Mr Coine Wild; Company Director and founder of First Step Wild (England)			
10:35am	Guest Speaker – Ms Tracie Shipton; Chief Executive Officer, VOYCE Whakarongo Ma' Voice of the Young and Care Experienced (New Zealand)			
10:50am	Guest Speaker – Mr Callum Lynch, Ambassador, Who Cares? Scotland			
11:00am	Quick Break			
	Leopard Lodge	Rainforest Room	Bong Su	Picnic Pavilions 1-3
	Panel Discussion Topic Number 1 – Transitioning from Care	Panel Discussion Topic Number 2 – Participation and Decision Making	Panel Discussion Topic Number 3 – Complaints and Record Keeping	
11:30am	<p>MC – Dr Joseph McDowall; Executive Director of Research, CREATE Foundation</p> <p>Ms Lakiesha Cummings; National Youth Council Member, VOYCE Whakarongo Mai (NZ)</p> <p>Ms Julie Rathall; Senior Manager, Out of Home Care Development, Anglicare (NT)</p> <p>Ms Tricia Murray; Chief Executive Officer, Warrlela Family Services (VIC)</p> <p>Mr Nathan Jaquery; Professional Practice Fellow, University of Otago (NZ)</p> <p>Mr Paul McDonald; Chief Executive Officer, Anglicare</p> <p>Ms Bobby Jo McCaul; Ambassador, Who Cares? Scotland</p> <p>Ms Taniel Ross, CREATE Young Consultant</p> <p>Ms Sonja Brown, CREATE Young Consultant</p>	<p>MC – Ms Liana Buchanan; Principal Commissioner, Commission for Children and Young People (VIC)</p> <p>Mr Justin Mohamed; Commissioner for Aboriginal Children and Young People, Commission for Children and Young People (VIC)</p> <p>Ms Jodie Griffiths-Cook; Children and Young People Commissioner, ACT Human Rights Commission</p> <p>Ms Janet Schorer; NSW Children's Guardian</p> <p>Ms Sonya Pringle-Jones; Tasmanian Child Advocate</p> <p>Mr Michael Perusa; Chief Executive Officer, Berry Street (VIC)</p> <p>Mr Steve Kinmond; Chief Executive Officer, Association of Children's Welfare Agencies (NSW)</p> <p>Mr Jonathan Finch; Director of In Home Care, OzChild</p> <p>Ms Nicola Jefferey, CREATE Young Consultant</p> <p>Ms Emily Paul, CREATE Young Consultant</p>	<p>MC – Dr Brian Babington; Chief Executive Officer, Families Australia (ACT)</p> <p>Dr Robyn Miller; Chief Executive Officer, Mackillop Family Services (VIC)</p> <p>Mr Matthew Armstrong; Practice Leader, Department of Child Safety, Youth and Women (QLD)</p> <p>Dr Greg Nolan; Research Fellow, Monash University (VIC)</p> <p>Ms Simone Czech; Executive District Director, Department of Family and Community Services (NSW)</p> <p>Mr Colin Pettit; The WA Commissioner for Children and Young People</p> <p>Ms Toni Cash; Manager, Department of Child Safety, Youth and Women (QLD)</p> <p>Ms Leanne McLean; TAS Commissioner for Children and Young People</p> <p>Ms Penny Hood; Executive Director People & Practice, Barnardos (NSW)</p> <p>Ms Crystal Vanderwolf, CREATE Young Consultant</p> <p>Ms Tameka-Jane Kelleher, CREATE Young Consultant</p>	<p style="text-align: center;">Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine</p> <p style="text-align: center;">Song Writing with Musicians Making a Difference</p>
12:30pm	Lunch			
1:15pm	Workshop Topic Number 1 – Transitioning from Care	Workshop Topic Number 2 – Participation and Decision Making	Workshop Topic Number 3 – Complaints and Record Keeping	<p style="text-align: center;">Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine</p> <p style="text-align: center;">Song Writing with Musicians Making a Difference</p>
2:15pm	Afternoon Tea			
	Best Practice Forum Topic Number 1 – Transitioning from Care	Best Practice Forum Topic Number 2 – Participation and Decision Making	Best Practice Forum Topic Number 3 – Complaints and Record Keeping	
2:45pm	<p>MC – CREATE State Coordinator</p> <p>Ms Gemma Wood; Operations Manager, Youth Support and Development, Anglicare (NT)</p> <p>Ms Amy Pagano; Program Manager Next Step After Care, Life Without Barriers (QLD)</p> <p>Ms Kate Martin; Strategic Manager, Churches of Christ Care (QLD)</p> <p>Ms Tricia Murray; Chief Executive Officer, Warrlela Family Services (VIC)</p> <p>Mr Andrew Cummings; External Consultant, CREATE Foundation</p>	<p>MC – CREATE State Coordinator</p> <p>Ms Caroline Brown; Director, Key Assets (TAS)</p> <p>Ms Sharon Hawke; Team Leader, OzChild</p> <p>Ms Lauren Oliver, Y-Change Project, Berry Street (VIC)</p> <p>Ms Linda Harrison; Principal Project Officer, Children and Families Division, DHHS (VIC)</p>	<p>MC – CREATE State Coordinator</p> <p>Ms Sonya Pringle-Jones; Tasmanian Child Advocate</p> <p>Ms Penny Hood; Executive Director People & Best Practice, Barnardos</p> <p>Ms Jenny Glare; General Manager, Mackillop Family Services</p>	<p style="text-align: center;">Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine</p> <p style="text-align: center;">Song Writing with Musicians Making a Difference</p>
3:45pm	Close			
7:00pm till late	CREATE's 20th Birthday Party!		Being held in the Leopard Lodge at the Zoo.	

All sessions in yellow are exclusively for young people!

Please note: Dean's sessions are limited to 30 young people per session.

9:00am	Registration Open				
	Leopard Lodge				
10:00am	MC Welcome and Re-cap of Day 2				
10:15am	Guest Speaker - Ms Kezarnee Schaefer; CREATE Young Consultant, NSW				
10:35am	Guest Speaker - Mr Isaiah Dawe; Chief Executive Officer and Founder, ID. Know Yourself				
10:45am	Break for Room set up				
	Leopard Lodge	Rainforest Room	Bong Su	Picnic Pavilions 1-3	
11:00am	Advocacy in Action Topic Number 1 - Transitioning from Care	Advocacy in Action Topic Number 2 - Participation and Decision Making	Advocacy in Action Topic Number 3 - Complaints Processes	Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine	Song Writing with Musicians Making a Difference
12:30pm	Lunch				
1:15pm	Hot Topic Number 1 - Identity and culture for Aboriginal and Torres Strait Islander children and young people in care	Hot Topic Number 2 - Placement Information for Children and Young People	Hot Topic Number 3 - Access to Housing	Art Workshops featuring Life Without Barriers Living Arts and Comic Artist and Writer Dean Rankine	Song Writing with Musicians Making a Difference
2:15pm	Afternoon Tea				
2:45pm	Guest Speaker - Ms Jan Owen AM; Chief Executive Officer, Foundation for Young Australians				
2:50pm	MC Wrap up of Conference				
3:00pm	Young Person Wrap up - What did YOU learn?				
3:15pm	Presentation of Young Person Song, and showcase piece from art workshop!				
3:30pm	Close				

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